Cardinal Care: A Program for All Medicaid Members

Image

Single program offers clearer, straighter path to care

Virginia Medicaid members are part of Cardinal Care - a single system of care for all of our 2 million members. Cardinal Care connects members to the care that they need when they need it and reduces transitions between programs as their health care needs evolve. All managed care and fee-for-service Medicaid members are part of the Cardinal Care program.

Cardinal Care continues to offer members the same programs and services and does not reduce or change any existing coverage. The Medicaid fee-for-service program will continue to serve newly enrolled members for a short time as well as those with limited health coverage. Members can use their blue-and-white Medicaid ID cards, or green-and-white Plan First ID cards until they receive a Medicaid Fee-for-Service card with the Cardinal Care logo. Both the old and the new cards are accepted by Medicaid providers.

Talk with your health provider and/or your health plan if your health needs change. Cardinal Care is here to support you and all of your health care needs!

Cardinal Care offers the following for our members:

- Single system of care that reduces transitions between programs or gaps in care as member needs change

- Care coordination, available to all members, as needed
- Streamlined enrollment and renewal process
- Health coverage in one of the same six health plans (Aetna Better Health of Virginia, Anthem HealthKeepers Plus, Molina Complete Care, Optima Health Community Care, UnitedHealthcare Community Plan, and Virginia Premier Health Plan) that offer choices in coverage and added benefits
- Unified program messaging with simplified communication

Talk with your health provider and/or your health plan if your health needs change. Cardinal Care is here to support you and all of your health care needs!

Cardinal Care Resources

► [Cardinal Care Frequently Asked Questions](#)

► [Cardinal Care Frequently Asked Questions - Spanish](#)

► [Cardinal Care Sample ID Cards](#)

► [Cardinal Care Sample ID Cards - Spanish](#)

More Information and Help

By Phone: 833-5CALLVA ([833-522-5582](#)) (TDD: [1-888-221-1590](#))

In-Person: Visit your county's [Department of Social Services](#) or [a local application assistance site](#).

Online: Chat with us Monday-Friday, 8 a.m. to 7 p.m. [Click "Ask us anything" on the right-hand side of the page.](#)

Download the free Virginia Cardinal Care Mobile app on your Android or iPhone. Search for "Virginia Cardinal Care" on [Google Play](#) or in the [App Store](#).

Not a member? Learn more about how Cardinal Care can support you and your family [here](#).

Article Source
Virginia Department of Medical Assistance Services
Source URL

https://www.dmas.virginia.gov

Last Reviewed

Wednesday, November 27, 2024