

Senior Support Service, Online Grocery Ordering and Delivery

Age Requirements

60+

Available 24/7

No

Intake Process

Call for assistance.

Intake Contact Telephone

(844) 981-3433

Instacart

<https://www.instacart.com/>

Main

(844) 981-3433

Toll-Free

(844) 981-3433

(Internet grocery ordering and delivery service)

VA

United States

Monday: 8:00 am-11:00 pm

Tuesday: 8:00 am-11:00 pm

Wednesday: 8:00 am-11:00 pm

Thursday: 8:00 am-11:00 pm

Friday: 8:00 am-11:00 pm

Saturday: 8:00 am-11:00 pm

Sunday: 8:00 am-11:00 pm

Additional Availability Comments

Senior Support Service is available from 8:00 AM until 11:00 PM, every day.

Instacart's Senior Support Service is available to help customers who are age 60 and older use online grocery delivery and stay safe during the pandemic.

Support specialists for seniors are available to assist senior customers with:

- Setting up an Instacart account;
- Filling their virtual cart and placing their first order;
- Learning how to use key features like setting replacements and chatting with their shopper;
- Troubleshooting issues and questions about existing orders.

If you would like to learn more, call or visit the [Help Center](#).

Service Area(s)

Statewide

Email

help@instacart.com