

## Utility Financial Assistance

Age Requirements

18 and over

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No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

See program description for more eligibility information.

Family

Yes

Intake Process

CCEVA takes referrals for financial assistance from the Regional Housing Crisis Hotline available by calling (757) 587-4202. Calls directly to Catholic Charities and walk-in requests for financial assistance are not accepted.

Intake Contact Telephone

(757) 587-4202

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Renter or Homeowner must physically occupy the property as his or her principle residence and must reside in the service area.

Self Refer

Yes

Catholic Charities of Eastern Virginia, Inc.

<https://www.cceva.org>

<https://www.cceva.org/need-help/financial-housing-counseling/>

<https://www.facebook.com/cceva.org>

@CatholicCCEVA

Main

(757) 587-4202

3804 Poplar Hill Road, Suite A  
23321 VA  
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Evening hours may be available by appointment.

Fee Structure

No Fee

Payment Method(s)

Private Pay

Languages Spoken

English

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Call if translation is needed

Catholic Charities of Eastern Virginia, Inc. (CCEVA) provides financial assistance only for rent and mortgages and utility help for families facing unforeseen difficulties. Additional documentation, such as proof of income, proof of identity, and a copy of the bill, are required to submit your application for financial assistance. Unfortunately, funding is very limited and CCEVA only helps several families each week who meet our eligibility criteria:

- Renter or Homeowner must physically occupy the property as his/her principal residence.
- The bill must be in Occupant's name at the time of the request.
- The bill should not be delinquent more than 30 days at the time of application.
- The program cannot serve clients who were served within an 18 month period.
- The individual or family must be in a crisis beyond their control.

- Applicants must show the ability to maintain self-sufficiency after assistance is awarded.

All those referred through the hotline will meet one-on-one with a housing counselor to create a budget and determine if financial assistance criteria have been met and if funds are available. A referral is NOT a guarantee of financial assistance.

Service Area(s)

Chesapeake City

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Hampton City

,

Newport News City

,

Norfolk City

,

Poquoson City

,

Portsmouth City

,

Virginia Beach City

,

York County