

# CCC+ and Consumer Direction Cardinal Care Medicaid Waiver Services

Age Requirements

No Age Requirement

Other Eligibility Criteria

Require assistance with Activities of Daily Living (ADL)

Intake Contact

Erica Hermann

Intake Contact Email

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Intake Process

Call or email

Intake Contact Telephone

(757) 484-7501

Provider Refer

Yes

Qualifications

Qualification Type

Accreditation

Qualification Entity

Virginia Department of Medical Assistance Services (DMAS)

Report Problems

Call the Agency

Residency Requirements

State of Virginia

Self Refer

Yes

Family Forward Services, LLC

<https://www.familyforwardservices.com/>

<https://www.familyforwardservices.com/MedicaidWaivers>

<https://www.facebook.com/>

<https://twitter.com/>

Main

(757) 484-7501

11815 Fountain Way, Suite 300  
23606 VA  
United States

Monday: 10:00 am-5:00 pm

Tuesday: 10:00 am-5:00 pm

Wednesday: 10:00 am-4:30 pm

Thursday: 10:00 am-5:00 pm

Friday: Closed

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Open to the public by appointment only.

Fee Structure

Call for Information

Payment Method(s)

Medicaid

,

CCC+

,

Building Independence Waiver

,

Family & Individual Supports Waiver

,

Community Living Waiver

Languages Spoken

English

Family Forward Services offers multiple Cardinal Care Medicaid Waiver programs. Cardinal Care pays for a variety of supports and services, such as Respite Care, Personal Care, Technology, Supportive Employment, Residential Services, and Nursing or behavioral support to eligible adults and children.

The EDCD and Technology Assisted waivers were combined into the new Commonwealth Coordinated Care Plus Cardinal Care Waiver (CCC+). The CCC+ Cardinal Care Waiver is part of a new Cardinal Care Medicaid managed care program, Commonwealth Coordinated Care Plus Health Plan.

This Cardinal Care Medicaid program is for the elderly and individuals with disabilities to receive services in their homes and communities. These services can be consumer-directed. The program provides a variety of assistance options to help them, including personal care, fall monitoring or personal emergency response services, and adult day care.

Call for more information. Other services available are case management and life coaching.

Service Area(s)

Chesapeake City

,

Hampton City

,

Newport News City

,

Suffolk City

,

Surry County

,

Williamsburg City

Email

[intake@familyforwardservices.com](mailto:intake@familyforwardservices.com)