

Residential and Payment Assistance Programs

Age Requirements

18 and over

Family

Yes

Intake Process

Visit the website or call the office.

Appalachian Power

<http://appalachianpower.com>

<https://takechargeva.com/residential/default.aspx>

Main

(800) 956-4237

1 AEP Way

Hurricane Operations

25526 WV

United States

Fee Structure

No Fee

Languages Spoken

English

Appalachian Power offers electric service and options for saving energy resources. To learn more about energy efficiency programs, visit the website and check out the following offered in Virginia:

- Low Income Weatherization Program
- Home Performance Program
- Efficient Products Program
- Payment Assistance Programs

[Visit Payment Assistance Programs](#)

Service Area(s)

Bedford County

,

Campbell County

,

Lynchburg City

,

Roanoke City

,

Roanoke County

,

Salem City