

# Technology Assistance Program (TAP)

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people with disabilities and the general community regarding disability issues.

Intake Contact

Jack Owens

Intake Contact Email

abingdon@heafhh.org

Intake Process

Call or email for an appointment or information.

Intake Contact Telephone

(276) 206-2141

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Bland Carroll, Grayson, Smyth, Washington and Wythe and the cities of Galax and Bristol, Virginia.

Self Refer

Yes

Appalachian Independence Center, Inc.

<https://www.aicadvocates.org>

<https://www.aicadvocates.org/services/>

Main

(276) 628-2979

230 Charwood Drive

24210 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

The Technology Assistance Program (TAP) provides adaptive telecommunication equipment to qualified applicants whose hearing loss or disabilities prevent them from using a standard telephone. Applicants must be a resident of Virginia and meet current financial guidelines.

Assistive devices available are: TTY's (text telephones), Amplified telephones, Voice Carry Over phones, Captioning telephones, outgoing speech amplifier phones, signalers for the phone and door, hearing carry over phones and other devices by special request.

Outreach Providers working with the Virginia Department for the Deaf and Hard of Hearing can provide you additional information. Training on use of the equipment is available. TAP participants can apply for new equipment every four years.

Service Area(s)

Abingdon City

,

Galax City

,

Washington County

Email

[aicinfo@aicadvocates.org](mailto:aicinfo@aicadvocates.org)