

# Metro Reduced Fare Program for Older Adults and People with Disabilities

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people with disabilities and older adults.

Intake Contact

SmarTrip Customer Support

Intake Contact Email

[eligibility@wmata.com](mailto:eligibility@wmata.com)

Intake Process

Call or email for more information. Riders with disabilities and seniors must submit an application for reduced fares.

Intake Contact Telephone

(202) 962-2700

Provider Refer

Yes

Self Refer

Yes

Washington Metropolitan Area Transit Authority (Metro)

<http://www.wmata.com/>

<http://www.wmata.com/fares/reduced.cfm>

<https://www.facebook.com/MetroForward>

<https://twitter.com/wmata>

Main

(202) 962-2700

TTY/TTD

(202) 638-3780

655 Virginia Avenue Southwest  
20024 DC  
United States

Monday: 8:15 am-3:50 pm

Tuesday: 8:15 am-2:20 pm

Wednesday: 8:15 am-3:50 pm

Thursday: 8:15 am-3:50 pm

Friday: 8:15 am-3:50 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

People with disabilities who have a valid Metro Disability Identification Card or Seniors with a Senior SmarTrip card may ride for half the peak fare on Metrobus, Metrorail, and other transit agencies. Metro will issue visitors a one-time courtesy Metro Disability Identification Card good for up to one month. The [Metro Disability Identification Card application](#) is available on the website or by email from [eligibility@wmata.com](mailto:eligibility@wmata.com).

Customers with Senior SmarTrip or Reduced Fare Photo ID, qualify for reduced fares. Older adults may ride for half the peak fare on Metrorail, for \$1 on regular Metrobus routes, and for a discounted fare on other participating bus service providers.

Free orientations on how to use Metrobus and Metrorail services are available to senior citizens and people with disabilities by calling (202) 962-2700 or TTY (202) 962-2033.

Service Area(s)

Alexandria City

,

Arlington County

,

Fairfax City

,

Fairfax County

,

Falls Church City

,

Washington DC

Email

[eligibility@wmata.com](mailto:eligibility@wmata.com)