

Financial Assistance Program

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Process

For more information regarding the Financial Assistance program, you may call the financial counselor at any of the Bon Secours facilities. If you need help completing the application, call the customer service department at (Toll-Free) 877-342-1500.

Report Problems

Call the Agency

Self Refer

Yes

Bon Secours Richmond Community Hospital

<https://www.bonsecours.com/locations/hospitals-medical-centers/richmond/richmon...>

<https://www.bonsecours.com/patient-resources/financial-assistance>

Main

(804) 225-1721

Toll-Free

(877) 342-1500

1500 North 28th Street

23223 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Financial Assistance Program offered by Bon Secours Health System at Richmond Community Hospital helps uninsured patients who do not qualify for government-sponsored health insurance and cannot afford to pay for their medical care. Financial assistance may also be available to insured patients, based on family income, family size, and medical needs.

The financial assistance policy limits the amount that a patient will be billed to no more than the average insurance reimbursement received from insured patients.

For more information regarding our Financial Assistance program, you may call the financial counselor at any of our facilities or toll free at 1-877-342-1500

View the Financial Assistance and download an Application at [Financial Assistance](#)

Service Area(s)

Charles City County

,

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

King William County

,

New Kent County

,

Powhatan County

,

Richmond City