

Senior Engagement - Telephone Reassurance

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves older adults and adults with disabilities.

Family

No

Intake Contact

Teresa Baldwin, Senior Engagement Services

Intake Contact Email

tbaldwin@jfsrichmond.org

Intake Process

Please call or visit the website. Complete application

Intake Contact Telephone

(804) 282-5644 x265

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

JFS Richmond

<http://www.jfsrichmond.org>

<https://www.jfsrichmond.org/care/senior-engagement/>

<https://www.facebook.com/jfs.richmond>

Main

(804) 282-5644

6718 Patterson Avenue

23226 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Jewish Family Services (JFS) provides telephone reassurance and Friendly Visitors through its Senior Engagement program for socially isolated adults of all faiths, in the greater Richmond area.

The Telephone Reassurance program offers volunteers who call every weekday morning to check in, chat and ensure that everything is okay with an older adult or an adult with disabilities.

Individuals may be homebound or live alone and enjoy outside contact. The volunteer and client may chat about how the client is feeling, medication and food reminders, grandkids, beloved pets, the weather, and more. Calls usually last about two minutes. The calls are made between 9:00 am and 11:00 am from the JFS offices on Patterson Avenue.

Friendly Visitors make weekly social visits with homebound adults or older adults. The volunteers offer friendship and companionship, share stories, and perhaps play games, or take walks.

If you would like a Telephone Reassurance call or a Friendly Visitor please call the office to complete a participation application.

Service Area(s)

Hanover County

,

Henrico County

,

Richmond City

Email

information@jfsrichmond.org