

## Free Cell Phone and Wireless Plan

### Age Requirements

18 and over

Available 24/7

Yes

### Other Eligibility Criteria

Individual is already receiving State or Federal assistance (public housing, food stamps or Medicaid) or

total household income is at or below the poverty guidelines set by Virginia or Federal Government.

### Intake Process

For Enrollment Support call 1-800-977-3768 or For Technical Support 1-800-378-1684. Certain documents are required at enrollment

### Provider Refer

Yes

Self Refer

Yes

### SafeLink Wireless

<http://www.safelinkwireless.com>

<https://support.safelinkwireless.com/expresshelp/general-questions>

### Main

(800) 723-3546

Toll-Free

(800) 977-3768

TracFone Wireless, Inc., 9700 NW 112th Avenue

33178 FL

United States

Monday: 8:00 am-10:00 pm

Tuesday: 8:00 am-10:00 pm

Wednesday: 8:00 am-10:00 pm

Thursday: 8:00 am-10:00 pm

Friday: 8:00 am-10:00 pm

Saturday: 8:00 am-7:00 pm

Sunday: Closed

## Additional Availability Comments

Website available 24/7

Fee Structure

No Fee

Languages Spoken

English

Safelink Wireless is a program supported by the government that offers a free mobile phone and minutes each month for income-eligible people. SafeLink Wireless, Lifeline service can be obtained by getting enrolled in the program. You may be eligible if you are enrolled in Medicaid or SNAP.

Lifetime Assistance is part of that program. SafeLink Wireless Service does not cost anything; there are no contracts or monthly charges. Minutes roll-over.

In order to participate in the SafeLink Wireless service, persons must meet certain eligibility requirements set by each state where the service is to be provided. These requirements are based on a person's participation in a state or Federal support program or by meeting the Income Poverty Guidelines as defined by the U.S. Government. SafeLink Wireless service is limited to one person per household.

Call or [Apply Now](#) for qualifications. Enter your zip code to find plans available in your area. Download the completed application for your records. Write down the Enrollment ID that we provide when you fill out your application! With your ID you will be able to check on the status of your application here, or by calling us at 1-800-977-3768.

Note: there are data plans for purchase

Service Area(s)

Nationwide