

Senior Medicare Patrol, Medicare Fraud Information

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

The SMP program assists individuals with Medicare and their families.

Family

No

Intake Process

Call the SMP Toll Free Hotline at 1 800-938-9885

Provider Refer

Yes

Self Refer

Yes

The SPAN Center

<https://spancenter.org/>

<https://virginiasmp.com/>

@sccaaa

Main

(800) 938-8885

TTY/TTD

(877) 486-2048

1300 Semmes Avenue

23224 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Language Line available

The Senior Medicare Patrol (SMP) is a program whose mission is to empower seniors, their families, and caregivers to prevent, detect and report healthcare errors, fraud, and abuse through outreach, education, and counseling. The SPAN Center partners with the SMP to recruit and train volunteers to provide public presentations and individual counseling to raise awareness of potential Medicare fraud, errors, and abuse. Volunteers also instruct and assist seniors in reporting these.

At [Medicare's Quality Care Finder](#), you can find resources to compare providers and plans. The Quality Finder offers tools such as Hospital Compare, Nursing Home Compare, and Plan Finder.

Service Area(s)

Charles City County

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Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City

Email

seniorconnections@youraaa.org