

## Heating and Cooling Assistance, EnergyShare

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Must have exhausted all other available sources of fuel assistance resources, have a disconnection notice and demonstrate either a personal/family crisis or income-eligibility

Family

Yes

### Intake Process

Call on Tuesdays for EnergyShare qualification

Salvation Army, City of Richmond

<http://virginiasalvationarmy.org/richmondva/>

<https://www.dominionenergy.com/virginia/billing/billing-options-and-assistance/...>

### Main

(804) 225-7470

Phone Emergency

(804) 346-2784

2 West Grace Street

P.O. Box 12400

23241 VA

United States

### Fee Structure

No Fee

Languages Spoken

English

The Salvation Army, Richmond, participates in Dominion's EnergyShare program.

EnergyShare is a year round crisis program of Dominion Energy of last resort that helps pay energy bills for any type of heating and cooling source (oil, natural gas,

propane, kerosene, electric) for those who qualify. EnergyShare is not income-based so any customer in crisis is eligible to apply. Individuals and families who are struggling financially may apply for assistance once per season. Applications are reviewed on a case-by-case basis to determine eligibility. Individuals 60 and older are eligible for additional assistance. Applicants for the Dominion Energy, Energy Assistance Program must complete the application and the intake form in full providing all requested information.

Virginia Department of Social Services Fuel programs and any other assistance known available at the time of application must be applied for before Energy Share is utilized. Applicant must list all other attempts to receive assistance on the application. Applicant must also provide various documents. Visit the website for application and more information

Senior Cool Care is a public-private partnership sponsored by Dominion Energy and administered by the Virginia Department for Aging and Rehabilitative Services (DARS) that helps low-income older citizens in Virginia keep cool during summer months.

This program may provide a fan or one free single-room air conditioner to elderly Virginians who live within Dominion Energy's service area and who meet eligibility requirements. Local Area Agencies on Aging administer Senior Cool Care by screening applicants and distributing the fan or air conditioner.

Please call for more information.

Service Area(s)  
Richmond City