

Heating and Cooling Assistance, EnergyShare Program, Portsmouth

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Service Area; Must have exhausted all other available sources of fuel assistance resources, have a disconnection notice or demonstrate either a personal/family crisis or income-eligibility

Family

Yes

Intake Process

Please call for an appointment to complete application

Self Refer

Yes

Salvation Army, Hampton Roads Area Command

<https://salvationarmypotomac.org/hrva/>

<https://www.dominionenergy.com/virginia/billing/billing-options-and-assistance/...>

<https://www.facebook.com/salarmyhr/>

Main

(757) 393-2519

2316 Airline Boulevard

23701 VA

United States

Fee Structure

No Fee

Languages Spoken

English

EnergyShare is a year round crisis program of Dominion Energy of last resort that helps pay energy bills for any type of heating and cooling source (oil, natural gas,

propane, kerosene, electric) for those who qualify. EnergyShare is not income-based so any customer in crisis is eligible to apply. Individuals and families who are struggling financially may apply for assistance once per season. Applications are reviewed on a case-by-case basis to determine eligibility. Individuals 60 and older are eligible for additional assistance. Applicants for the Dominion Energy, Energy Assistance Program must complete the application and the intake form in full providing all requested information.

EnergyShare funds are distributed by The Salvation Army, Portsmouth.

Virginia Department of Social Services Fuel programs and any other assistance known available at the time of application must be applied for before Energy Share is utilized. Applicant must list all other attempts to receive assistance on the application. Applicant must also provide various documents. Visit the website for application and more information

Senior Cool Care is a public-private partnership sponsored by Dominion Energy and administered by the Virginia Department for Aging and Rehabilitative Services (DARS) that helps low-income older citizens in Virginia keep cool during summer months. This program may provide a fan or one free single-room air conditioner to elderly Virginians who live within Dominion Energy's service area and who meet eligibility requirements. Local Area Agencies on Aging administer Senior Cool Care by screening applicants and distributing the fan or air conditioner.

Please call for more information.

Service Area(s)

Portsmouth City

Email

PortsmouthVA@uss.salvationarmy.org