

## Homeless Family Shelter

Available 24/7

No

Other Eligibility Criteria

Must be free from alcohol and illegal drug abuse; must be free of mental health crisis and have no violent, criminal background.

Homeless families with children under age 18, families who are willing to abide by rules and guidelines

Family

Yes

Intake Contact

Miriam DiPasquale

Intake Contact Email

mdipasquale@familypromiseroanoke.org

Intake Process

Call the office to schedule an appointment with the Program Manager for an interview. Drug screen and background check are required. At times the shelter may be full; however, you can call and be added to the waiting list.

Intake Contact Telephone

(540) 444-7374 x3

Report Problems

Call the Agency

Self Refer

Yes

Family Promise of Greater Roanoke

<http://familypromiseroanoke.org>

<https://www.familypromiseroanoke.org/shelter>

<https://www.facebook.com/FamilyPromiseRoanoke/>

Main

(540) 444-7374

37 East Clay Street

24153 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Family Promise of Greater Roanoke provides shelter for families who are homeless and seeking permanent housing. Shelter is for families only. Help is provided to families by providing meals, full service day center, case management and referral to community resources, donations of furniture and household goods and transportation to and from the overnight shelter to the Family Center. The Family Center is in Salem and offers showers, laundry facilities, a kitchen and area for belongings to be stored. The Family Center is where a guest can look for employment or housing or child care and any other resources.

Provides full-time case management to assist families in addressing and overcoming causes of homelessness and creating goals of employment, housing, education in their return to independence.

Many congregations and organizations provide the actual housing of homeless families. A volunteer is onsite from 6 p.m. until 7 a.m. Families are provided transportation to and from the host congregation to the Family Center daily.

Service Area(s)

Roanoke City

,

Roanoke County

,

Salem City

Email

[info@familypromiseroanoke.org](mailto:info@familypromiseroanoke.org)