## Homeless Family Shelter

Available 24/7 No Other Eligibility Criteria Must be free from alcohol and illegal drug abuse; must be free of mental health crisis and have no violent, criminal background. Homeless families with children under age 18, families who are willing to abide by rules and guidelines Family Yes Intake Contact Miriam DiPasquale Intake Contact Email mdipasquale@familypromiseroanoke.org Intake Process Call the office to schedule an appointment with the Program Manager for an interview. Drug screen and background check are required. At times the shelter may be full; however, you can call and be added to the waiting list. Intake Contact Telephone (540) 444-7374 x3 **Report Problems** Call the Agency Self Refer Yes Family Promise of Greater Roanoke http://familypromiseroanoke.org https://www.familypromiseroanoke.org/shelter https://www.facebook.com/FamilyPromiseRoanoke/ Main (540) 444-7374 37 East Clay Street 24153 VA United States

Fee Structure

No Fee Languages Spoken English

Family Promise of Greater Roanoke provides shelter for families who are homeless and seeking permanent housing. Shelter is for families only. Help is provided to families by providing meals, full service day center, case management and referral to community resources, donations of furniture and household goods and transportation to and from the overnight shelter to the Family Center. The Family Center is in Salem and offers showers, laundry facilities, a kitchen and area for belongings to be stored. The Family Center is where a guest can look for employment or housing or child care and any other resources.

Provides full-time case management to assist families in addressing and overcoming causes of homelessness and creating goals of employment, housing, education in their return to independence.

Many congregations and organizations provide the actual housing of homeless families. A volunteer is onsite from 6 p.m. until 7 a.m. Families are provided transportation to and from the host congregation to the Family Center daily.

Service Area(s) Roanoke City

Roanoke County

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Salem City Email info@familypromiseroanoke.org