

## **Weatherization, Low-Income Home Energy Assistance Program (LIHEAP)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Income restrictions apply. Assistance is available for income eligible homeowners or renters.

Family

No

Intake Contact

Steve Hall

Intake Contact Email

Steve.hall@stepincva.com.

Intake Process

Call the office. Complete an application. Proof of income and social security #numbers for all residents.

Intake Contact Telephone

(540) 483-5142 x3034

Solutions That Empower People, Inc. (STEP)

<http://www.stepincva.com/>

<http://www.stepincva.com/services-programs/housing-weatherization>

<https://www.facebook.com/Stepempowers/>

[www.twitter.com/step24151](http://www.twitter.com/step24151)

Main

(540) 483-5142

200 Dent Street

24151 VA

United States

Fee Structure

No Fee

Languages Spoken

## English

The Low-Income Home Energy Assistance Program (LIHEAP) provides low-income residents with home inspections and evaluations. Based upon the evaluation, homes may qualify for a variety of ways to save energy and increase efficiencies, such as insulation, roof replacement, weather stripping, window/door sealing, and repair/replacement of the current heating systems. There is a waiting list for assistance.

STEP refers clients to the Department of Social Services (DSS) for assistance with a crisis heating or cooling problem.

STEP is a private, nonprofit Community Action Agency that operates about 20 programs designed to assist low-income persons in Franklin County and Patrick County, Virginia break the cycle of poverty.

Service Area(s)

Franklin County

,

Patrick County

Email

[reception@stepincva.com](mailto:reception@stepincva.com)