

## **Consumer Road Complaints**

Available 24/7

No

Family

No

Intake Contact Email

sta10@co.henrico.va.us

Intake Process

Call or stop by office for information

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

Henrico County Public Works Department

<https://henrico.us/works/>

<https://henrico.us/works/services/>

Main

(804) 501-4393

P. O. Box 90775

23273-0775 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Henrico County Department of Public Works is set up to provide a safe and efficient road network for the movement of people and goods and to also provide a stormwater management facility that accommodates the growth of the county's development. Off-street parking is provided, and the program is accessible by bus and internally accessible for the handicapped.

The Department of Public Works is responsible for developing, improving, and maintaining, an efficient and safe transportation and drainage network for Henrico County. The Department of Public Works is divided into 6 Divisions: Administration, Construction, Design, Environmental, Road Maintenance, and Traffic Engineering.

To speak with someone about a work request or complaint call 804.727.8300 (Western Henrico) or 804.652.3975 (Eastern Henrico). You can also email a work request.

Service Area(s)  
Henrico County