

# Door-to-Door Community Transportation, RATS

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact Email

accounting.rats@rockbridge.net

Intake Process

Call the main number to schedule a ride.

Intake Contact Telephone

(540) 463-3346

Report Problems

Call the Agency

Self Refer

Yes

Rockbridge Area Transportation System (RATS)

<https://www.rockbridgetransportation.org/>

<https://www.facebook.com/RockbridgeATS>

Main

(540) 463-3346

712 North Main Street

24450 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Drivers are often available very early in the day and until late in the evening. Please call at least 48 hours in advance so they can accommodate your request.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

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Medicaid

Languages Spoken

English

RATS provides on-demand, door-to-door service that is safe, reliable, and affordable. Anyone living in the Rockbridge area can ride for any reason. Simply call 48 hours in advance of your need. A sliding fare scale based on income is used. They specialize in transport for the elderly, isolated, low-income, and people with disabilities for the purpose of healthcare, employment, critical errands, shopping, community involvement, and social activities.

Rides are also available to regional medical centers in Roanoke, Charlottesville, Fishersville, and elsewhere. Medicaid riders call the Modivacare reservation line at 1-866-386-8331 and make Medicaid healthcare trip reservations at least 7 days in advance. All licenses, operating authorities, and insurance are in place and all drivers are certified to transport Medicaid clients.

Service Area(s)

Alleghany County

,

Bath County

,

Buena Vista City

,

Lexington City

,

Rockbridge County

Email

[accounting.rats@rockbridge.net](mailto:accounting.rats@rockbridge.net)