

# Emergency Shelter

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Client must be homeless and may not have stayed in the shelter within the past six months or more than three times total.

Family

Yes

Intake Process

Referrals are received from the Housing Crisis Line. You must call the Housing Crisis Line at 804-972-0813 for intake for shelter. Instructions will be given at that time.

Picture I.D. is required. An application is required.

Report Problems

Call the Agency

Salvation Army, City of Richmond

<https://salvationarmypotomac.org/richmondva/>

<https://salvationarmypotomac.org/richmondva/programs/shelter/>

Main

(804) 225-7470

Phone Emergency

(804) 346-2784

2 West Grace Street

23220 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Twenty-four hours a day, 365 days per year for men, women, and children are housed in the two shelters located on West Grace Street. Individuals receive

nutritious meals at the shelter, counseling, day care, infant intervention, job placement assistance, tutoring and referrals. The shelter also provides a Children's Resource Center, for children in the shelter to learn and play in, and take a break from the stresses and realities of shelter life.

You must call the Housing Crisis Line at 804-972-0813 for intake for shelter. Instructions will be given at that time.

The goal of the shelter program is to break the cycle of homelessness, alleviate an ongoing crisis and assist residents in moving on to transitional or permanent housing with the tools needed to maintain and self-sustain their lives.

Languages: English, interpreters are available for Spanish speaking clients.

Service Area(s)

Chesterfield County

,

Henrico County

,

Petersburg City

,

Richmond City