

# **Supplemental Nutrition Assistance Program (SNAP), Downtown**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of the City of Richmond; Meet income and resource guidelines; Have identification.

Family

Yes

Intake Process

Call 311 for information on the application process or dial the 24-hour Food Stamp Hotline number 804-646-4110. An application is available online.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

City of Richmond Department of Social Services

<https://www.rva.gov/social-services>

<https://www.rva.gov/index.php/social-services/esi-snapsnapet>

Main

(804) 646-4110

Marshall Plaza Building

900 East Marshall Street

23219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Monday, Tuesday, Thursday, and Friday: 8:00 am to 11:00 am Intake Walk-in Pre-Screening Appointments. <br>

Wednesday: 8:00 am to 3:00 pm Appointments only.

Fee Structure

No Fee

Languages Spoken

English

The city of Richmond Department of Social Services participates in the Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps. SNAP benefits are electronic benefits that can be used like cash to buy food at any store that has a sign displaying the Quest logo or a picture of the Virginia Electronic Transfer Benefit card.

Each eligible household will receive a card that may be used like a bank debit card to purchase eligible food items from your account.

With SNAP benefits, you can also purchase seeds to grow a garden. The program is designed to help prevent hunger and malnutrition by ensuring a better diet for low-income households. It is not designed to supply all food needs, only to supplement them.

Residents can now apply for Social Services benefits online. Click [Here](#) to apply online at the Virginia CommonHelp website.

Service Area(s)

Richmond City

Email

[asksocialservices@richmondgov.com](mailto:asksocialservices@richmondgov.com)