Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Suspected abuse, neglect, exploitation age 60 or older; incapacitated age 18 to 60

years old.

Family

No

Intake Process

Telephone referral; walk-ins accepted.

Self Refer

Yes

Chesapeake Human Services. Social Services Division

http://www.cityofchesapeake.net/government/City-

Departments/Departments/human-s...

Main

(757) 382-2000

100 Outlaw Street

PO Box 15098

23328 VA

United States

Monday: 8:00 am-5:00 pm Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-6:00 pm

Saturday: Closed Sunday: Closed Fee Structure

No Fee

Languages Spoken

English

The Chesapeake Human Services Department investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

To report suspected abuse, neglect or exploitation of an adult, you may call 757-382-2008 Monday through Friday from 8:30 a.m. until 5:00 p.m. Evenings and weekends, you may call 1-800.552.7096.

Service Area(s) Chesapeake City