

## **Care Navigation for Older Adults**

Age Requirements

60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

60+ years of age

Family

Yes

Intake Contact

Case Manager

Intake Contact Email

[counseling@jfshamptonroads.org](mailto:counseling@jfshamptonroads.org)

Intake Process

Intake case manager takes basic information; assignment made to case manager within 24 hours; appointment set by case manager.

Intake Contact Telephone

(757) 459-4640

Provider Refer

Yes

Report Problems

Call the Agency

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Send an Email

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Send a Letter

Residency Requirements

Tidewater area

Self Refer

Yes

Jewish Family Service of Tidewater, Inc.

<https://www.jfshamptonroads.org/>

[https://jfshamptonroads.org/services/care-management-care-management-for-older-](https://jfshamptonroads.org/services/care-management-care-management-for-older-...)

[...](#)

<https://www.facebook.com/JFSofTidewater>

<https://twitter.com/jfshamptonroads>

Main

(757) 459-4640

Jewish Family Service of Tidewater, Inc.

5000 Corporate Woods Drive

Suite 400

23462 VA

United States

Fee Structure

Fee Range

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Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Case Management for Older Adults provides an in home comprehensive assessment of the elder individual or couple. Based on the evaluation, care managers plan and prioritize a care program, then link clients to the services they need. The program assesses the elder's medical, functional, personal, and social needs. The main intent of the program is to enable the elder individual to remain safely in the home with the support necessary to maintain quality of life.

The individual's Care Manager will arrange & monitor home services as determined by the assessment plan. Help may be provided to assist with correspondence; help read mail/bills; set up transportation; plan recreational activities; provide nutritional guidance; coordinate home, auto, yard maintenance; schedule & monitor medical appointments; assist with insurance claims; advise on insurance choices & benefits; arrange community resources; consult with family members; serve as a liaison with legal issues; assist with housing placement; plan for travel arrangements; assist with

moving & packing; assist with Medicaid application.

Service Area(s)

Newport News City

,

Norfolk City

,

Virginia Beach City

Email

[counseling@jfshamptonroads.org](mailto:counseling@jfshamptonroads.org)