

Supplemental Nutrition Assistance Program **(SNAP)**

Age Requirements

18 and over

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must be a resident of Roanoke City and meet eligibility requirements.

Intake Contact Email

humanservices@roanokeva.gov

Intake Process

Call for information and application. Visit CommonHelp

Intake Contact Telephone

(540) 853-2591

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of the City of Roanoke.

Self Refer

Yes

Roanoke City Department of Social Services

<https://www.roanokeva.gov/372/Social-Services>

<https://www.roanokeva.gov/383/Benefits-Programs>

<https://www.facebook.com/RoanokeHumanSocialServices>

Main

(540) 853-2591

1510 Williamson Road NE

3rd Floor

24012 VA

United States

Monday: 8:30 am-4:00 pm

Tuesday: 8:30 am-4:00 pm

Wednesday: 8:30 am-4:00 pm

Thursday: 8:30 am-4:00 pm

Friday: 8:30 am-4:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Applications for Crisis Intake Services are taken Monday through Thursday, 8:30 AM - 2:00 PM. Intake may be closed earlier due to the volume of applicants. Applicants must apply in person (no telephone interviews) and will be seen on a first-come, first-serve basis.

Fee Structure

No Fee

Languages Spoken

English

City of Roanoke Department of Social Services participates in the Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps. SNAP benefits are electronic benefits that can be used like cash to buy food at any store that has a sign displaying the Quest logo or a picture of the Virginia Electronic Transfer Benefit card.

Each eligible household will receive a card that may be used like a bank debit card to purchase eligible food items from your account.

With SNAP benefits, you can also purchase seeds to grow a garden. The program is designed to help prevent hunger and malnutrition by ensuring a better diet for a low-income household. It is not designed to supply all food needs, only to supplement them.

Residents can now apply for Social Services benefits online. Click [Here](#) to apply online at the Virginia CommonHelp website.

Service Area(s)

Roanoke City

Email

socialservices@roanokeva.gov