

Energy Assistance (Heating, Cooling and Crisis)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Alexandria residents. Income restrictions.

Family

Yes

Intake Process

Phone. Applications and/or interview required. An application can be made online at CommonHelp.

Self Refer

Yes

Alexandria Department of Community and Human Services

<http://www.alexandriava.gov/DCHS>

<https://www.alexandriava.gov/dchs/economicsupport/default-49634.html?LinkIdenti...>

<https://www.facebook.com/DCHSAlexandriaVA/>

Main

(703) 746-5700

2525 Mount Vernon Avenue

22301 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call between 8am and 5pm

Fee Structure

No Fee

Languages Spoken

English

,

Spanish

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Sign Language

Alexandria Community and Human Services offer heating and cooling assistance. The Fuel Assistance program assists with various types of energy sources, including electricity, natural and liquid propane gas, oil, kerosene, coal and wood during the winter months to income-eligible households. The program is funded by the federal Low Income Home Energy Assistance Program (LIHEAP) block grant. Assistance can be:

- Payment of heating bills
- Repair of heating equipment
- Delivery of oil, etc.

Apply for this and other benefits on-line at [CommonHelp](#) or call 1.855.635.4370. Heating assistance applications are accepted from the second Tuesday in October until the second Friday in November. For more information, call 703.746.5700

Virginia Energy Assistance Cooling Program - Provides cooling assistance to income-eligible households with a senior 60 years of age or older, a child under the age of six or a permanently and totally disabled individual. Assistance can be in the form of payment of an electric utility security deposit, payment of the electric bill to operate the cooling equipment, repair a central air conditioning unit or heat pump.

Electric fans may be available to qualified individuals who will benefit from a fan. Call the office for more information.

To find out if you may be eligible and to submit an application online, please [Visit Virginia CommonHelp](#) or call 1-855-635-4370.

Bus Line: Metrobus 10. Subway Stop: Braddock Road. Wheelchair accessible.

English, Czech, Farsi, German, Spanish. Call ahead or bring an interpreter. American Sign Language volunteers available.

Service Area(s)

Alexandria City