

Care Coordination Services

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Must be age 60 or older for care coordination. Information and Referral services can be provided to individuals age 18 and older who are physically disabled.

Family

Yes

Intake Contact

Intake Team

Intake Contact Email

intake@youraaa.org

Intake Process

Call our intake team to start the process or for more information at 804 343 3000. Anyone can receive information and and referral services.

Intake Contact Telephone

(804) 343-3000

Provider Refer

Yes

Residency Requirements

Must reside in our service area.

Self Refer

Yes

The SPAN Center

<https://spancenter.org/>

<https://seniorconnections-va.org/services/finding-options-resources/care-coordi...>

<https://www.facebook.com/seniorconnectionscaaa/>

@scaaaa

Main

(804) 343-3000

TTY/TTD

(804) 343-3008

1300 Semmes Avenue
23224 VA
United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Language Line available

The SPAN Center Care Coordination's team work with older adults and their families to maintain and improve the quality of life of older adults in our community. Care Coordinators answer questions, perform assessments, find and coordinate resources, help apply for benefits, and more. Think of them as the liaison for older adults in the care network focused on addressing the needs of older adults and caregivers.

Professional Care Coordination Staff:

- Provide information, referral, assessment, and coordination of services to older adults and their families.
- Develop person-centered service plans focused on strengths, preferences, and needs in conjunction with the individual.
- Coordinate resources to help enhance the quality of life.
- Provide guidance for caregivers seeking support.
- Collaborate with other service professionals and community organizations.

A Care Coordinator will complete an assessment of your unique situation and needs. This can be done in the comfort of your home. You and the Care Coordinator develop a written plan to obtain the services you need. Family members or friends may be

involved in the planning process. The Care Coordinator will follow up to confirm that these services are satisfactory to meet your needs to the fullest extent possible and may provide advocacy for you as necessary and appropriate.

Service Area(s)

Charles City County

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Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City

Email

seniorconnections@youraaa.org