

Information and Referral Program

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Senior Connections provides information and referral to individuals with physical disabilities age 18 or older; for caregivers for persons age 60 or older; caregivers for persons age 18 or older with physical disabilities and for individuals age 60 and older.

Family

No

Intake Contact

Intake Team

Intake Process

Call (804) 343-3000 for more information.

Intake Contact Telephone

(804) 343-3000

Provider Refer

Yes

Self Refer

Yes

The SPAN Center

<https://spancenter.org/>

<https://seniorconnections-va.org/services/finding-options-resources/information...>

<https://www.facebook.com/seniorconnectionscaaa/?v=wall>

@sccaaa

Main

(804) 343-3000

TTY/TTD

(804) 343-3008

1300 Semmes Avenue

23224 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

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Language Line available

The SPAN Center Information and Assistance Program receives approximately 28,000 requests annually from older adults and caregivers seeking assistance with long and short-term supportive services.

Our Intake Staff responds to these requests by providing information and assistance or making referrals to other Senior Connections programs or community resources.

Resource information includes:

- Care Providers,
- Family Caregiver Support Groups,
- Health and Wellness Programs,
- Home Care Providers including Nursing Care,
- Home Repair Programs,
- Insurance Providers,
- Independent and Subsidized Housing,
- Legal and Financial Planning,
- Long-Term Care Facilities,
- Mental Health Services,
- Nutrition and Meal Support Services,
- Respite and Adult Day Care Programs,
- Social Service Benefit Programs,
- Transportation Services,
- Employment Training and Assistance,
- Money Management,

- Volunteer Opportunities.

The SPAN Center has access to hundreds of community resources in the public and private sectors. Informational brochures on the above subjects are available upon request. To request brochures or for additional information please call (804) 343-3000 or email questions to seniorconnections@youraaa.org.

The SPAN Center is a designated Aging and Disability Resource Center (ADRC) dedicated to providing information and referral to seniors and persons aged 18 or older with physical disabilities.

Service Area(s)

Charles City County

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Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,

New Kent County

,

Powhatan County

,

Richmond City

Email

seniorconnections@youraaa.org