

## Care Management Services

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Open to all.

Family

No

Intake Contact

Cathy Thompson

Intake Contact Email

[jcoleman@fsrv.org](mailto:jcoleman@fsrv.org)

Intake Process

Telephone and self-referrals accepted, and appointment required. Contact Jamie Starkey, MSW, Chief Program Officer, 540-795-4652 for more information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Family Service of Roanoke Valley

<http://www.fsrv.org/>

<https://fsrv.org/community/>

<https://www.facebook.com/FamilyServiceRV/>

<https://twitter.com/familyservicerv>

Main

(540) 563-5316

360 Campbell Ave SW

24016 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

week-end emergency phone accessibility with case managers as needed

Fee Structure

Call for Information

Payment Method(s)

Private Pay

,

Private Insurance

Languages Spoken

English

Family Service of Roanoke Valley offers case management. Case Management services can help manage your day to day activities. A case manager can figure out what may be going wrong and help connect you to services and help you take care of your family.

An assessment will be completed and a plan of care designed to meet your needs. The case manager can monitor services, make referrals, follow-up and provide support.

Service Area(s)

Botetourt County

,

Craig County

,

Roanoke City

,

Roanoke County

,

Salem City