

## Long Term Care Problem Assistance

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Must be a senior citizen residing in service area

Family

No

Intake Contact

Rebecca Crumpler

Intake Contact Email

craterdist@aol.com.

Intake Process

Call the agency for more information.

Self Refer

Yes

Crater District Area Agency on Aging

[https://www.princegeorgecountyva.gov/government/citizen boards and commissions/...](https://www.princegeorgecountyva.gov/government/citizen_boards_and_commissions/...)

[https://www.facebook.com/Crater-District-Area-Agency-On-Aging-](https://www.facebook.com/Crater-District-Area-Agency-On-Aging-120469864630889/t...)

[120469864630889/t...](https://www.facebook.com/Crater-District-Area-Agency-On-Aging-120469864630889/t...)

Main

(804) 732-7020

23 Seyler Drive

23805 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Crater District Area Agency on Aging offers a long term care ombudsman program to serve as advocate for residents in long-term care facilities. The ombudsman provides consumer information about long-term care facilities, receives and investigates complaints, assists residents and their families in resolving issues and provides education to various groups or organization.

If you or a family member has a complaint about a long-term care facility located in or around Petersburg, please call the office.

Service Area(s)

Colonial Heights City

,

Dinwiddie County

,

Emporia City

,

Greensville County

,

Hopewell City

,

Petersburg City

,

Prince George County

,

Surry County

,

Sussex County

Email

[ccollins@cdaaa.org](mailto:ccollins@cdaaa.org)