

## Insurance Counseling, VICAP and Medicare Part D

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Serves Peninsula residents primarily age 60 and over.

### Family

No

### Intake Process

Counseling provided by volunteers over telephone and in person.

### Report Problems

Call the Agency

Peninsula Agency on Aging, Inc.

<http://www.paainc.org/>

Main

(866) 758-2386

PO Box 610

23175 VA

United States

### Fee Structure

No Fee

### Languages Spoken

English

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals age 60 and older and their families. VICAP helps individuals understand Medicare, Medicaid and medical bills. Assistance in exploring options related to Medicare D (prescription coverage), Medicare Supplemental Insurance, and Long Term Care insurance is also provided. Counseling can be provided by telephone or in person.

Also will assist eligible clients with filing insurance papers, understanding insurance policies and Medicare processes. Counselors receive special training and supervision on health insurance counseling issues. They are not connected with any insurance company nor are they licensed to sell insurance.

This program is contracted through Bay Aging.

Service Area(s)

Hampton City

,

James City County

,

Middlesex County

,

Newport News City

,

Poquoson City

,

Williamsburg City

,

York County

Email

[information@paainc.org](mailto:information@paainc.org)