

## **Consumer Education**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

None specified

Family

No

Intake Contact

Pam Belle

Intake Process

Visit the website for information. Call, write or email to [info@richmond.bbb.org](mailto:info@richmond.bbb.org) for more information.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

Better Business Bureau of Central Virginia, Inc.

<http://www.richmond.bbb.org>

Main

(804) 648-0016

Toll-Free

(888) 648-0030

100 Eastshore Drive, Suite 100

23059 VA

United States

Monday: 8:30 am-4:00 pm

Tuesday: 8:30 am-4:00 pm

Wednesday: 8:30 am-4:00 pm

Thursday: 8:30 am-4:00 pm

Friday: 8:30 am-4:00 pm

Saturday: Closed  
Sunday: Closed  
Languages Spoken  
English

The Better Business Bureau of Central Virginia provides the public with information (tips and warnings) on a variety of subjects (advance fee loans, home improvement information, work-at-home schemes, lawn care services, financial aid for college, Medicare & Medigap insurance). Visit the Resource Library on the website. Any person, corporation or business can become a member.

Agency provides information to the public about their rights as consumers. The program offers speakers to talk with community or church groups about ways to avoid scam artists. Call to arrange a speaker.

Consumers can [Check out a Business or Charity](#).

Fredericksburg office: 540-373-9872

Charlottesville office: 804-971-3707

Service Area(s)  
Chesterfield County  
,  
Henrico County  
,  
Richmond City