

## Long Term Care Problem Assistance

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Resident of a Longterm care facility or recipient of Home Health care services

Family

No

Intake Contact

Jennifer Stewart

Intake Contact Email

contact@ecsva.org

Intake Process

Self-referral. Call the office.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Encompass Community Supports

<https://www.encompasscommunitysupports.org>

<https://www.rrcsb.org/senior-services/long-term-care-ombudsman/>

<https://www.facebook.com/encompasscommunitysupportsva>

Main

(540) 825-3100

15361 Bradford Road

22701 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Ombudsman Program acts as an advocate for older persons receiving long-term care at a nursing home or assisted living facility and for those receiving community-based services to assist people still living at home. Ombudsmen provide information and assistance to help resolve care problems and mediate concerns between residents and/or their families and the facility or service provider relating to quality of care.

Service Area(s)

Culpeper County

,

Fauquier County

,

Madison County

,

Orange County

,

Rappahannock County

Email

[contact@ecsva.org](mailto:contact@ecsva.org)