Administration Office, Citizens Services

Age Requirements

No Age Requirement

Available 24/7

No

Intake Process

Call the office for information. Visit the website

Provider Refer

No

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Social Services

Report Problems

Call the Agency

Self Refer

No

Virginia Department of Social Services (VDSS)

https://www.dss.virginia.gov

Main

(804) 726-7000

Toll-Free

(800) 552-3431

TTY/TTD

(800) 552-2131

5600 Cox Road

23060 VA

United States

Monday: 8:15 am-5:00 pm

Tuesday: 8:15 am-5:00 pm

Wednesday: 8:15 am-5:00 pm

Thursday: 8:15 am-5:00 pm

Friday: 8:15 am-5:00 pm

Saturday: Closed
Sunday: Closed
Languages Spoken
English

Administrative Office of State Department of Social Services. Programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs. Some of the toll-free numbers are:

Adoption - 1-800-DO-ADOPT

Adult Protective Services - 1-888-832-3858

Adult Services - 804-726-7537

Citizens Services - 1-800-552-3431 Faith-Based & Community Initiatives - 1-800-777-8293

Family Violence / Sexual Assault - 1-800-838-8238

FAMIS - (Family Access to Medical Insurance Security) - 1-866-873-2647

Food Stamps (SNAP) - 804-726-7361

Licensing Information - 1-800-543-7545

VDSS Fraud Hotline - 1-877-553-3636

Cardinal Care Medicaid Benefits - 1-800-552-8627

TANF - 804-726-7385

Virginia Corps - 1-866-239-4868

Virginia Commission on National and Community Service (VCNCS) - 1-800-638-3839

CommonHelp is the Commonwealth of Virginia's fast and easy way to apply online for many Virginia social services assistance programs. Through a single online site,

you can find out what assistance you might be eligible for and submit one application saving you time and effort. Visit [CommonHelp](#)

Service Area(s)
Statewide