

Telehealth and Lifeline Medical Alert System, **Carilion Clinic Home Care**

Age Requirements

No Age Requirement

Available 24/7

Yes

Documents Required

Call for details

Family

No

Intake Process

Call the Phillips Lifeline at (800) 533-8954, extension 54345, and ask for the Carilion Clinic representative.

Intake Contact Telephone

(800) 533-8954 x54345

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Carilion Clinic

<http://www.carilionclinic.org>

<https://www.carilionclinic.org/home-care#technology-support>

Main

(540) 964-9300

Toll-Free

(800) 422-8482

1615 Franklin Road

24016 VA

United States

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Offered through Carilion Home Care, the Lifeline Medical Alert service provides fast access to help 24 hours a day, 365 days a year. Plus, the new Lifeline with AutoAlert option provides an added layer of protection.

Philips Lifeline is a personal response system that helps seniors get the help they need in case of an emergency. The Lifeline Medical Alert service provides fast, easy access to a trained response associate 24 hours a day, 365 days a year. Lifeline offers a range of choices to help patients maintain their independence.

Whether you need the go-anywhere protection of GoSafe, the automatic fall detection of Phillips Lifeline with auto alert, or the peace of mind offered by HomeSafe, Carilion Clinic Home Care has you covered. Lifeline offers:

- Peace of mind for patients and families,
- Support when no one else can be there, 24 hours a day,
- Prompt help at the push of a button,
- The ability for patients to safely remain at home with HomeSafe,
- The ability to leave home with peace of mind with GoSafe.

View the [Lifeline Medical Alert video](#) on the website.

Service Area(s)

Augusta County

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Bedford County

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Bland County

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Botetourt County

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Craig County

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Floyd County

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Franklin County

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Giles County

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Montgomery County

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Pulaski County

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Radford City

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Roanoke City

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Roanoke County

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Salem City

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Staunton City

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Waynesboro City

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Wythe County