

## **Family Emergency Service**

Available 24/7

No

Other Eligibility Criteria

Low income or unemployed individuals and families.

Family

Yes

Intake Contact

Priscella Carter

Intake Process

Emergency service provided, written application/specific documentation required for some programs.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Salvation Army, Roanoke

<https://salvationarmypotomac.org/roanokeva/>

Main

(540) 343-5335

724 Dale Avenue SE

24008 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-12:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

## Languages Spoken

English

The Salvation Army of Roanoke helps individuals and families who have encountered a short-term financial emergency and may be able to help with rent/mortgage assistance, utility bill assistance, and under the wood heat program.

These services help families and individuals remain in their homes with their utilities on while they get back on their feet.

If you need assistance, contact the Coordinator of Family & Social Services, at 540-343-5335.

## Service Area(s)

Botetourt County

,

Roanoke City

,

Roanoke County