

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Residents of Fairfax County who are 60 years and over and incapacitated adults over 18.

Family

No

Intake Contact

Barbara Antley

Intake Process

If you or someone you know is experiencing any form of domestic violence, and you want to talk about options and resources available, call the 24-hour Domestic & Sexual Violence Hotline at 703-360-7273.

Report Problems

Call the Agency

Self Refer

Yes

Fairfax County Department of Family Services

<https://www.fairfaxcounty.gov/familyservices/>

<https://www.fairfaxcounty.gov/familyservices/domestic-sexual-violence>

Main

(888) 832-3858

Toll-Free

(888) 832-3858

TTY/TTD

(703) 222-9452

c/o Fairfax County Department of Family Services

12011 Government Center Parkway, Suite 232

22035 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

Adult Protective Services social workers investigate reports of suspected abuse, neglect (including self-neglect) and exploitation of vulnerable adults -- those 18 years and older with physical or mental disabilities who are incapacitated, and senior adults 60 and older. Service includes assessing and investigating reports of suspected abuse, neglect or exploitation. Case management services are provided. Individuals receiving adult protective services may live in their own home, a nursing home, assisted living facility, group home or hospital.

The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be county residents or the incident must have occurred in the county in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. After hours or weekends, please call the 24-hour hotline at 1-888-832-3858.

Conference calls to interpreters available. The Virginia Relay telephone number to dial is 711. TTY available

Service Area(s)

Fairfax City

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Fairfax County

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Falls Church City