

## **Adult Protective Services (APS)**

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Adults over 65 or age 18 and older and disabled; resident of Louisa County

### Family

No

### Intake Process

Phone; provide emergency response services. A toll-free state hotline (24 hours a day, seven days a week) is also available to report concerns in Virginia: 1-888-83ADULT, OR 1-888-832-3858.

### Self Refer

Yes

Louisa County Department of Human Services

<https://www.louisacounty.com/238/Human-Services>

<https://www.louisacounty.com/248/Adult-Protective-Services>

<https://www.facebook.com/Louisa-County-Department-of-Human-Services-22899389719...>

### Main

(540) 967-1320

### Toll-Free

(888) 832-3858

### Phone Emergency

(540) 967-1234

103 McDonald Street

P O Box 425

23093 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Louisa County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free hotline at 1-888-832-3858.

In emergencies after hours, call 911.

Service Area(s)

Louisa County