

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Disabled adults over age 18 and persons over age 60 who are being abused in any way

Intake Contact

Sharon Sponaugle

Intake Process

Phone; emergency services. Please call for more information.

Self Refer

Yes

Highland County Department of Social Services

<https://www.highlandcova.org/highland-county-department-social-services>

Main

(540) 468-2199

Toll-Free

(888) 832-3858

158 Courthouse Lane

P O Box 247,

24465 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

The Highland County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)  
Highland County