

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Must live in Charles City County

Intake Process

Call the office for more information.

Self Refer

Yes

Charles City County Department of Social Services

<https://www.co.charles-city.va.us/177/Social-Services>

Main

(804) 652-1708

10600 Courthouse Road

PO Box 98

23030 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Charles City County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults

ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Mission: To promote self-reliance and protection through the provision of community-based services and help families meet basic needs. 24 hour, toll-free Hotline at 1-888-83-ADULT.

If an emergency, call 911.

Service Area(s)

Charles City County