

## **Adult Protective Services (APS)**

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Resident of Montgomery County

Family

No

### Intake Process

Contact the office for more information.

Self Refer

Yes

Montgomery County Department of Social Services

<https://montva.com/departments/social-services-intro/about-social-services>

<https://www.montgomerycountyva.gov/how-do-i/report/report-abuse-neglect>

### Main

(540) 382-6990

Toll-Free

(800) 552-7096

Phone Emergency

(888) 832-3858

210 South Pepper Street, Suite B

P O Box 789,

24068 VA

United States

### Fee Structure

No Fee

Languages Spoken

English

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Spanish

Montgomery County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free hotline at 1-888-832-3858.

Our mission is to assist families and individuals to achieve social and economic security and self-determination. The Department encourages and provides for participation in our programs, not as an end, but as a means to empower families and individuals to attain self-sufficiency and independence. In cases where client or community limitations preclude independence, the Departments goal is to focus on those services which families and individuals cannot better provide for themselves, and to do so in the least intrusive manner.

Service Area(s)

Montgomery County