

Licensing for Assisted Living and Adult Day Services

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Process

Visit the website. Call for more information

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Social Services

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Social Services (VDSS)

<https://www.dss.virginia.gov>

<https://www.dss.virginia.gov/licensing/index.cgi>

Main

(804) 726-7000

Toll-Free

(800) 552-3431

TTY/TTD

(800) 552-2131

5600 Cox Road

23060 VA

United States

Monday: 8:15 am-5:00 pm

Tuesday: 8:15 am-5:00 pm

Wednesday: 8:15 am-5:00 pm

Thursday: 8:15 am-5:00 pm

Friday: 8:15 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Division of Licensing Programs which regulates assisted living facilities and adult day care facilities operates from a central office in Richmond and eight service locations statewide.

Assisted Living residences are facilities that provide care and protection in a residential setting to four or more adults, in one or more locations, who are aged, infirm or disabled. The State Board of Social Services promulgates regulations for assisted living facilities.

Each resident of an assisted living residence has an individualized service plan based on assessed needs. A facility must provide for care, services, and activities that meet the needs, interests and abilities of each resident. Every resident has rights and responsibilities as specified in the Code of Virginia and the standards.

Adult day care centers are also licensed by the Virginia Department of Social Services. Adult day care centers are regulated, non-residential facilities that provide a variety of health, social and related support services in a protective setting during part of the day to four or more aged, infirm or disabled adults.

Service Area(s)

Statewide