

# **Virginia Insurance Counseling Assistance Program**

## **(VICAP)**

Age Requirements

60+

Available 24/7

No

Documents Required

Picture ID

,

Driver's License

,

Proof of address

,

Proof of age

,

Income verification

,

Proof of residency

Other Eligibility Criteria

Insurance counseling is available to individuals with a disability

Intake Contact

April Ross

Intake Contact Email

[aross@psraaa.org](mailto:aross@psraaa.org)

Intake Process

Please contact the office at 434-767-5588 or email at [aross@psraaa.org](mailto:aross@psraaa.org)

Intake Contact Telephone

(434) 767-5588 x700

Provider Refer

Yes

Self Refer

Yes

Piedmont Senior Resources Area Agency on Aging, Inc.

<https://www.psraaa.org>

Main

(434) 767-5588

Toll-Free

(800) 995-6918

1413 South Main Street

23901 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals with Medicare, their families and/or caregivers. VICAP counsels individuals on Medicare, Medicaid, Medigap and Long Term care Insurance. Counselors work with clients to make informed decisions on about Medicare Supplement Insurance, Medicare Health plans and Medicare Part D Prescription Drug coverage plans.

Counselors can also assist eligible clients with tracking insurance claims and resolving complaints. Counseling can be provided by telephone or in person.

VICAP is a part of a nationwide network of counseling programs through the State Health Insurance Assistance Program (SHIP).

Service Area(s)

Amelia County

,

Buckingham County

,

Charlotte County

,

Cumberland County

,

Lunenburg County

,

Nottoway County

,

Prince Edward County

Email

[psr@psraaa.org](mailto:psr@psraaa.org)