

Senior Medicare Patrol (SMP)

Age Requirements

56-60

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60+

Available 24/7

No

Other Eligibility Criteria

Age 65 and older or 18 and older with Medicaid

Family

No

Intake Process

Call the office for more information or to schedule an appointment.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Appalachian Agency for Senior Citizens (AASC)

<http://www.aasc.org/>

<http://www.aasc.org/services/carecoordination.html>

Main

(276) 964-4915

Toll-Free

(800) 656-2272

TTY/TTD

(276) 964-5765

Wardell Industrial Park

216 College Ridge Road

24609 VA

United States

Monday: 8:00 am-4:30 pm

Tuesday: 8:00 am-4:30 pm

Wednesday: 8:00 am-4:30 pm

Thursday: 8:00 am-4:30 pm

Friday: 8:00 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Senior Medicare Patrol (SMP) will help Medicare beneficiaries avoid, detect, and prevent healthcare fraud. One main goal of SMP is to teach Medicare beneficiaries how to protect their personal identity, identify and report errors on their healthcare bills and identify deceptive healthcare practices, such as illegal marketing, providing unnecessary or inappropriate services, and charging for services that were never provided. SMP can also work with family caregivers and others to address problems, and if necessary, make referrals to outside organizations who are able to intervene.

This service is part of the Care Coordination program.

Service Area(s)

Buchanan County

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Dickenson County

,

Russell County

,

Tazewell County

Email

rmatney@aasc.org