Virginia Railway Express (VRE), Commuter Train Services

We can accommodate riders with: Guide Animals

Hearing Impairment

Manual wheelchairs

Powered wheelchairs

Scooters

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Vision Impairment To accommodate riders, we offer: Large Print, Up-to-date schedules

Lift equipped vehicle(s)

Ramp(s)

Repeat announcements of changes in service

Visual announcements

Voice announcements

Wheelchair on lift for people with mobility problems Age Requirements No Age Requirement Available 24/7 No Documents Required Call for details Other Eligibility Criteria Serves the general public. Family Yes Intake Contact Email gotrains@vre.org Intake Process Call or email for information or visit the Rider Information page on the website. The VRE automated phone system - 1-800-RIDE-VRE is available 24 hours a day, 365 days a year for late train and holiday information. Intake Contact Telephone (703) 684-1001 **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes OmniRide https://omniride.com/ http://vre.org/ https://www.facebook.com/RideVRE @VaRailXpress VRE Blog http://www.vre.org/about/blog/ Main (703) 684-1001 Toll-Free (800) 743-3873 TTY/TTD (703) 684-0551 1500 King Street, Suite 202 22314 VA **United States** Monday: 5:30 am-7:00 pm Tuesday: 5:30 am-7:00 pm Wednesday: 5:30 am-7:00 pm Thursday: 5:30 am-7:00 pm Friday: 5:30 am-7:00 pm

Saturday: Closed Sunday: Closed Additional Availability Comments Hours are for the customer service call center. Visit the website for train schedules. Fee Structure Fixed Fee Payment Method(s) Private Pay Languages Spoken English

The Virginia Railway Express (VRE), a joint project of the Northern Virginia Transportation Commission and the Potomac Rappahannock Transportation Commission, is a commuter rail service. VRE provides morning and evening rush hour train service from Spotsylvania to Union Station in Washington, DC including stops at the Franconia and Springfield Metrorail station and the King Street Metrorail station in Alexandria. The train also provides morning and evening rush hour service from Broad Run to Union Station. The mid-day train service is limited.

<u>Schedules</u> and <u>fare and ticket</u> information are available on the website. <u>Train status</u> is also available on the website.

The VRE Mobile App is available in the Apple and Android App Stores.

All trains are equipped with a lift and accessible bathroom in the lead car for riders using wheelchairs or scooters. VRE stations do not have station attendants. <u>Visit</u> <u>Disability Information</u>

VRE's cross-honor agreement with Amtrak allows VRE multi-ride passengers the ability to use the Amtrak trains listed on the VRE schedule. VRE's cross-honor agreement with MARC allows VRE riders, with valid tickets, the ability to transfer for free to reverse-flow MARC trains. Reverse-flow trains are defined as trains that are going in the opposite direction of the rush-hour commuters.

Service Area(s) Alexandria City

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Arlington County

Fairfax City

Fairfax County

Falls Church City

Fredericksburg City

, Manassas City

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Manassas Park City

Prince William County

Spotsylvania County

Stafford County Email gotrains@vre.org