

DOT Paratransit Program

We can accommodate riders with:

Hearing Impairment

,

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

,

Vision Impairment

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Residents and visitors of Alexandria with a medically certified disability.

Family

Yes

Intake Contact

Paratransit Coordinator

Intake Process

Contact Mobility Services at 703-746-4084 for an application or download one from the website. A medical certification is required. Ride reservations are accepted after the application has been approved. Customer Service assistance is available from 7:30 am until 4:30 pm Monday - Friday. DOT trips are scheduled on an advance reservation basis.

Intake Contact Telephone

(703) 746-4084

Report Problems

Call the Agency

Residency Requirements

Residents and visitors of the City of Alexandria.

Self Refer

Yes

Alexandria Department of Transportation

<https://www.alexandriava.gov/Transportation>

<https://www.alexandriava.gov/tes/info/default.aspx?id=6538>

<https://www.facebook.com/AlexandriaVATES/>

Main

(703) 746-4084

Dept of Transportation & Environmental Services/Mobility Services Division

421 King Street

22314 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

DOT Service operates seven days a week: Monday - Thursday 5:00 am to 11:30 pm; Friday: 5:00 am to 1:00 am; Saturday: 7:00 am to 1:00 am; Sunday 8:00 am to 11:00 pm.

Fee Structure

Fee Range

Languages Spoken

English

Transportation & Environmental Services/Mobility Services Division is the City of Alexandria's specialized curb-to-curb transportation service for residents of the City of Alexandria and visitors who cannot use regular transit buses or rail due to their disability. Accommodations are made for visitors with disabilities for a cumulative 21 day period, during a 365 day period beginning with the visitor's first use of service during the 365 day period. Visitors must present documentation that they are

eligible to receive ADA paratransit services in the jurisdiction in which they reside. Trips are provided by taxicabs and wheelchair accessible vans. DOT provides service throughout the City of Alexandria, City of Falls Church, Arlington County, Fairfax County and Fairfax City.

DOT trips are scheduled on an advance reservation basis. Trips should be scheduled no later than one day in advance and can be scheduled up to 14 days prior to the day of the trip. A Personal Care Attendant (someone to assist you while traveling), rides with you at no charge.

The [DOT application](#) may also be downloaded from the website.

Service Area(s)

Alexandria City