

## **HIV/AIDS, Viral Hepatitis Hotline**

Age Requirements

No Age Requirement

Available 24/7

No

Family

No

Intake Contact Email

Ashley.Carter@vdh.virginia.gov

Intake Process

Call or send e-mail to hotline.

Provider Refer

Yes

Qualifications

Qualification Type

Licensure

Qualification Entity

Virginia Department of Health

Report Problems

Call the Agency

Self Refer

Yes

Virginia Department of Health

<http://www.vdh.virginia.gov/>

<https://www.vdh.virginia.gov/disease-prevention/contact-us/>

<https://www.facebook.com/VDHgov>

Main

(804) 864-7992

Phone Emergency

(800) 533-4148

109 Governor's Street Madison Bldg

-3rd Fl, PO Box 2448

23218 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

Virginia Department of Health provides toll-free information and support to local health departments, other medical providers and community-based organizations in the prevention, surveillance and treatment of HIV, other sexually transmitted diseases, tuberculosis and other complications.

If you have questions about HIV or other sexually transmitted diseases, call the Toll Free HIV/STD Hotline is 1-800-533-4148 or email the hotline at [hiv-stdhotline@vdh.virginia.gov](mailto:hiv-stdhotline@vdh.virginia.gov)

Confidential, individualized answers given to caller's questions.

Service Area(s)

Statewide