

## **Paratransit Service**

We can accommodate riders with:

Escorts (with paid fare)

,

Manual wheelchairs

,

Powered wheelchairs

,

Scooters

To accommodate riders, we offer:

Flip-up seats to accommodate wheelchairs

,

Lift equipped vehicle(s)

,

One-on-one staff assistance

,

Ramp(s)

,

Wheelchair on the vehicle

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Must have mental or physical disability that prevents use of accessible, fixed-route transportation. Applications are evaluated by Americans with Disabilities Act guidelines.

Intake Contact Email

[info@GoWATA.org](mailto:info@GoWATA.org)

Intake Process

Complete the application form that is available on the website. After application approval, rides must be scheduled at least one business day in advance.

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves individuals in the Williamsburg Area.

Self Refer

Yes

Williamsburg Area Transit Authority (WATA)

<http://gowata.org/>

<http://gowata.org/175/Accessibility-Paratransit-Service>

<https://www.facebook.com/WilliamsburgAreaTransitAuthority/>

goWATA\_VA

Main

(757) 220-5493

7239 Pocahontas Trail

23185 VA

United States

Monday: 6:00 am-9:00 pm

Tuesday: 6:00 am-9:00 pm

Wednesday: 6:00 am-9:00 pm

Thursday: 6:00 am-9:00 pm

Friday: 6:00 am-9:00 pm

Saturday: 6:00 am-9:00 pm

Sunday: 8:00 am-4:00 pm

Additional Availability Comments

Visit the website or use the app to find ride route times.

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

Languages Spoken

English

Williamsburg Area Transit Authority (WATA) provides fully accessible fixed-route buses on all routes for all our customers. These buses kneel to the ground making the first step easier and safer to use. The buses have integrated ramps in the

entryway to provide a smooth transition into the bus and a flat floor to the seat. The buses provide up to two wheelchair spaces to be properly secured to the bus for a safe ride. The Trolley and smaller Body-on-Chassis buses offer a wheelchair lift providing a flat transition into the buses with space for up to two wheelchairs. [ADA Paratransit Application](#) can be found online.

Williamsburg Area Transit Authority provides a shared-ride Paratransit service to those individuals who are unable to use the fully accessible fixed-route buses. This is a shared-ride door-to-door transit service provided in a service area including 3/4 of a mile from all the regular bus routes. Trips for all individuals must be scheduled on a first come first served basis at least one business day in advance.

Service Area(s)

James City County

,

Newport News City

,

Surry County

,

Williamsburg City

,

York County

Email

[info@gowata.org](mailto:info@gowata.org)